

Tina Howerth
2957 W Cleveland Road
Port Clinton, OH 43452

BOLTE Insurance
134 E 2nd Street
Port Clinton, OH

RE: Amanda Rhiel

I wanted to take a moment to send a letter which is long overdue – to commend one of your employees for going over and above and making my transition to the “golden years” of aging somewhat less overwhelming.

I am one of the many who became of “THAT AGE” and needed to chose Medicare & all of that “STUFF” that goes along with turning 65 – Talk about a confusing MESS of mumbo-jumbo and while i consider myself a reasonably well read-research- on my own- kind of person – i was completely lost choosing what plan would be best for me. Your employee **Amanda Rhiel** was a true God Send and saved me from going completely bonkers!

Amanda spent a couple hours going over my choices (computer in hand along with print outs) a couple months before “THE” month – she made a spreadsheet of pro’s and con’s on each of the programs plan A, plan B supplements (TOO many choices that were available) – we discussed the different plans available along with costs up front, out of pocket and future issues that could occur but maybe never would – she had the knowledge and kept everything straight so i could understand- she never lost patience even having to repeat herself several time – If there was a question and she didn’t have an immediate answer she found out the next day. FINALLY done - Amanda helped me choose the Devoted plan which I have been very happy with.

Based on my experience with her i am certainly going to recommend (and have to many) Amanda Rhiel – Bolte Insurance ! Her positive attitude, cheery personality and of course the knowledge on all of the plans definitely made this transition less stressful! She is a great asset to your company and i highly recommend her.

Thank You Amanda & Thank you Bolte Insurance

Sincerely;

Tina Howerth